

Space is limited!
Register TODAY!
Only \$60⁰⁰

POLICE OFFICERS & SHERIFFS, THIS CLASS IS FOR YOU! CULTURAL DIVERSITY COMPETENCY & RACIAL PROFILING FOR PEACE OFFICERS



A NEW P.O.S.T.-APPROVED, 3-CEU COURSE FOR LAW ENFORCEMENT OFFICERS

"When it comes to our efficiency at work and the reputation of our department, it is better to be safe than sorry." – Chief of Police

You will learn...

- The cultural factors that influence the negative perceptions of Peace Officers by members of minorities,
- How to enhance your effectiveness in cross-cultural communications and problem-solving skills when dealing with people of various races,
- How to avoid the perception of racial-profiling by dealing appropriately with verbal and non-verbal behavioral patterns of people of various ethnic backgrounds,
- What types of interventions are appropriate when you experience resistance from persons of various races.

About the Instructor...



Emmanuel Ngomsi, Ph.D., specializes in teaching world cultures and respect for diversity. Dr. Ngomsi spent nine years as an instructor and a cross-cultural and chief-language coordinator

"This is the best class of the week. Dr. Ngomsi makes sensitive and complex issues so simple. And the discussions are so comfortable. I like his stories, his sense of humor, and the examples he uses."

Capt. J. Chapman
CIT Trainer, KCPD

for the U.S. Peace Corps. He has presented at numerous national and international conferences, and for hundreds of law enforcement officers and organizations. His clients include Boeing, American Express, Shell Oil, and various federal and state agencies, health-care organizations, universities, and police departments.

Dr. Ngomsi is winner of the National Foreign Language Fellowship Award by the National Endowment for the Humanities. He is also the creator of YAN-KOLOBA, a popular diversity and team-building game. He recently released his newest book, **SHOCKING CULTURES: HILARIOUS AND DISASTROUS CHALLENGES OF FOREIGN WORKERS IN THE USA.**



**ALL WORLD
LANGUAGES AND
CULTURES, INC.**

P.O. Box 1889 | Lee's Summit, MO 64063
(816) 795-7800 | (888) 646-5656 | FAX (816) 795-7811

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The Location...

REGIONAL POLICE ACADEMY

6885 NE Pleasant Valley Road
Kansas City, MO 64119
(816) 413-3535

The 2010 Schedule...

Dates	Morning Classes	Afternoon Classes
Thur., Jan. 28	9 AM – Noon	1 – 3 PM
Thur., Feb. 25	9 AM – Noon	1 – 3 PM
Thur., Apr. 1	9 AM – Noon	1 – 3 PM
Tue., May 4	9 AM – Noon	1 – 3 PM
Tue., June 8	9 AM – Noon	
Thur., July 8	9 AM – Noon	
Tue., Aug. 10	9 AM – Noon	
Thur., Sept. 9	9 AM – Noon	1 – 3 PM
Tue., Oct. 12	9 AM – Noon	1 – 3 PM
Thur., Dec. 2	9 AM – Noon	1 – 3 PM

The Registration Details...

- **The \$60⁰⁰ fee includes:**
 - ✓ 3 (three) P.O.S.T. CEUs
 - ✓ Snacks and coffee
 - ✓ Certificate of Completion
 - ✓ Door Prizes
- **Turn over for Registration Form**
- **Register 5 people from the same department for the same class, and the 6th person is FREE!**
- Class fees may be transferable to another class, or to another participant from the same department. No refunds.
- Classes may be cancelled due to low enrollment, or inclement weather.
- **4 easy ways to register:**
 - ✓ Online: www.UniversalHighways.com
 - ✓ Telephone: Toll-free (888) 646-5656
 - ✓ FAX: (816) 795-7811
 - ✓ E-mail: info@UniversalHighways.com

REGISTRATION FORM

CULTURAL DIVERSITY COMPETENCY & RACIAL PROFILING FOR PEACE OFFICERS

Regional Police Academy • 6885 NE Pleasant Valley Road • Kansas City, MO 64119

DEPARTMENT INFORMATION

POLICE/SHERIFF DEPARTMENT _____

CONTACT PERSON _____ TITLE _____

ADDRESS _____ CITY _____ STATE _____ ZIP CODE _____

TELEPHONE () _____ FAX () _____ E-MAIL _____

CLASS PARTICIPANTS

PARTICIPANTS	SELECT ONLY ONE CLASS SESSION PER PERSON									
NAME _____	JAN. 28 <input type="checkbox"/> AM or <input type="checkbox"/> PM	FEB. 25 <input type="checkbox"/> AM or <input type="checkbox"/> PM	APR. 1 <input type="checkbox"/> AM or <input type="checkbox"/> PM	MAY 4 <input type="checkbox"/> AM or <input type="checkbox"/> PM	JUNE 8 <input type="checkbox"/> AM ONLY	JULY 8 <input type="checkbox"/> AM ONLY	AUG. 10 <input type="checkbox"/> AM ONLY	SEPT. 9 <input type="checkbox"/> AM or <input type="checkbox"/> PM	OCT. 12 <input type="checkbox"/> AM or <input type="checkbox"/> PM	DEC. 2 <input type="checkbox"/> AM or <input type="checkbox"/> PM
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TELEPHONE () _____										

PAYMENT OPTIONS — \$60⁰⁰ PER PERSON

CHECK (ENCLOSE YOUR CHECK WITH THIS FORM) CHECK # (IF KNOWN) _____

PURCHASE ORDER # _____ (ATTACH THE SIGNED PURCHASE ORDER)

CREDIT CARD VISA MASTERCARD DISCOVER AMERICAN EXPRESS

CARD # _____ EXPIRATION DATE ____/____ SECURITY CODE _____

COMPLETE BILLING ADDRESS _____
(IF DIFFERENT FROM ABOVE)

ZIP CODE _____

CARDHOLDER SIGNATURE _____

Return this completed Registration Form to:

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info@UniversalHighways.com • (888) 646-5656 • FAX (816) 795-7811